



REPORT

Audit report: Platinum Properties Melbourne Pty Limited

RTO number:	41229
CRICOS number:	03433F
Date/s of audit:	10 March 2020
Date report created:	11 March 2020

Organisation details

Organisation's legal name:	Platinum Properties Melbourne Pty Limited
Trading name/s:	Platinum Institute Australia
RTO number:	41229
CRICOS number:	03433F

Audit team

Lead auditor:	Paul Bunce
Auditor/s:	N/A

Audit details

Application number/s:	N/A
Audit number/s:	AUDREC0010318
Audit reason/s:	Compliance Monitoring
Address of site/s visited:	Unit 2 244-246 Ballarat Rd BRAYBROOK VIC 3019
Date/s of audit:	10 March 2020
Organisation's contact for audit:	Damian Faulkhead CEO damian@platinum.edu.au 1300326888

Original finding at time of audit

Audit finding: Minor non-compliance

Report completed by: Paul Bunce

Practice	Standards for RTOs	National Code	Finding
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13*, 1.14, 1.15, 1.16, 1.17, 1.18, 1.20	11.1, 11.2, 8.18, 8.19, 8.20	Not compliant
Marketing/Recruitment Practices	4.1	1.1, 1.2, 1.3, 1.4	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	2.2, 2.1, 3.1, 3.3, 8.5, 3.4	Compliant
Support and Progression	1.7	6.1, 6.2, 6.3, 6.4, 6.5, 6.6, 6.9, 8.1, 8.3, 8.4, 8.9	Compliant
Completion	3.1		Compliant
Regulatory Compliance / Governance	2.3, 2.4, 8.2	4.1, 4.2, 4.3	Compliant

*Indicates a non-compliant clause

Background

Summary of organisation and management structure:

Platinum Properties Melbourne Pty Limited was first registered as a VET and CRICOS provider in July 2015.

The management team consists of the Chief Executive Officer, Operations Manager, Finance Manager, Business Development Manager, and Compliance Manager.

Scope of organisation's registration:

- *BSB40215 Certificate IV in Business*
- *BSB50215 Diploma of Business*
- *BSB60215 Advanced Diploma of Business*
- *CPC30111 Certificate III in Bricklaying/Blocklaying*
- *CPC30211 Certificate III in Carpentry*
- *CPC30313 Certificate III in Concreting*
- *CPC30318 Certificate III in Concreting*
- *CPC30611 Certificate III in Painting and Decorating*
- *CPC31211 Certificate III in Wall and Ceiling Lining*
- *CPC31311 Certificate III in Wall and Floor Tiling*
- *CPC40110 Certificate IV in Building and Construction (Building)*
- *CPC50210 Diploma of Building and Construction (Building).*

Suburb and state of all delivery sites:

- 315 Moorabool St Geelong
- suite 2, 244-246 Ballarat Road Braybrook.

Third party usage:

- The organisation does not have any third party arrangements.

Core clients/target groups:

- Apprentices from the construction and plumbing industries.

Training Revenue (Funded or fee for service):

- Funded through the Department of Education and Training (Victoria) "Skills First" program.

Total number of current enrolments in the organisation as at audit date:

- 218.

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by Platinum Properties Melbourne Pty Limited to ASQA.
- Existing information and records held by ASQA concerning Platinum Properties Melbourne Pty Limited.
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Platinum Properties Melbourne Pty Limited conducted on 10 Mar 2020.
- Other publicly available information - including but not limited to, information published on the organisation's and third-party websites.

Audit Sample

Training Products	Mode of Delivery/assessment	Current enrolments
<i>CPC40110 Certificate IV in Building and Construction (Building)</i>	Face to face	57
<i>CPC30211 Certificate III in Carpentry</i>	Face to face	157

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Damian Faulkhead	CEO	All

About this Report

This report details findings against the *Standards for Registered Training Organisations (RTOs) 2015* (Standards for RTOs) and/or the *National Code of Practice for Providers of Education and Training to Overseas Students 2018* (National Code). If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners.

Original action required by Organisation

Platinum Properties Melbourne Pty Limited did not meet the following requirements:

Standards for RTOs: 1.13

The organisation is required to provide evidence that demonstrates:

Trainer and Assessor competency

- the organisation's training and assessment is delivered only by persons who have current industry skills directly relevant to the training and assessment being provided (Clause 1.13 of the Standards for RTOs).

Areas of non-compliance

Training and Assessment

Trainer and assessor competency

Standards for RTOs Clause 1.13

Original Finding: Not compliant

In addition to the requirements specified in Clause 1.14 and Clause 1.15, the RTO's training and assessment is delivered only by persons who have:

- a) vocational competencies at least to the level being delivered and assessed;
- b) current industry skills directly relevant to the training and assessment being provided; and
- c) current knowledge and skills in vocational training and learning that informs their training and assessment.

Industry experts may also be involved in the assessment judgement, working alongside the trainer and/or assessor to conduct the assessment.

The following evidence was reviewed:

- Trainer files for:
 - Bob Moncrieff
 - Marc Foley
 - Leo Gillman
 - Damian Faulkhead
 - George Damakos.

CPC30211 Certificate III in Carpentry

CPC40110 Certificate IV in Building and Construction (Building)

The RTO's trainer and assessor competency practices are not compliant with the requirements of Clauses 1.13 of the *Standards for Registered Training Organisations (RTOs) 2015* as:

- The organisation did not provide sufficient evidence to demonstrate that the below listed trainers and assessors possess relevant industry currency: For example, **but are not limited to** the trainer file for:
 - Bob Moncrieff
 - Marc Foley.